

# APPENDIX 3—COMMENTS OF ENVIRONMENTAL HEALTH

Olson Kendra

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**From:** Nicolaou George (Enforcement)  
**Sent:** 06 January 2012 17:28  
**To:** Licensing  
**Cc:** Barrett Daliah; Malcolm Eubert  
**Subject:** WK/000208801 Dutch House  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
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**M3PPUnique:** 00000004319E77AA8F6D211B04E00805FA682C2070091B275CEE796D011AFE90080

### Licensing Consultation - Internal Memo

**To:** Licensing Officer

**From:** Enforcement Response Officer (Noise)

**Name of Officer preparing representation:**

**cc:** Team Leader Enforcement Response, Derek Pearce

**Our Reference:** WK/000208801

**Date:** 6th January 2012

**Premises:** Dutch House, Public House, 148-150 High Road, Tottenham, London, N15 6UJ

**Type of application:** Variation

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I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance on behalf of the Enforcement Response (Noise) Team & would like to make representations to the Application

The operating schedule does not address the prevention of public nuisance from:

- airborne entertainment noise
- Structure borne noise or vibrations from entertainment
- Noise generated from patrons queuing to enter
- Noise from patrons exiting the premises
- Litter nuisance

The proposed operating hours are inappropriate due to the close proximity of residential dwellings.

The noise caused by patrons exiting the premises and locating suitable transport home is likely to be detrimental to the residential amenity. This may be exacerbated by the level of public transport available at the proposed closing hours.

**Supporting Information**

Flats above, to the side and rear of premises.





If the sub-committee were to grant this application then we would recommend the following following alterations/conditions to the operating schedule:

**Operating hours**

That the premises closes no later than 02:00

That regulated entertainment ceases at 01:30

Reason: *To allow time for clients to drink up and leave quietly.*

### **Prevention of nuisance from noise / vibration**

All doors and windows will remain closed during the licensed regulated entertainment activities or in any event after 11pm. The entrance door will be fitted with a self-closing device and staff required to ensure that it is not propped open. A member of staff shall be made responsible to ensure the door is opened for as brief a period as possible. Where necessary adequate and suitable mechanical ventilation should be provided to public areas areas

Entry to the premises will be restricted to *persons over 18 while the premises is being used* used for regulated entertainment licensed activity

Entrance/exit from the premises whilst regulated entertainment licensable activities are ongoing shall be via a lobbied door to minimise noise breakout.

The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties

### **Other doors e.g. fire doors**

The entrance doors shall be monitored by 2 SIA staff when regulated entertainment is on, and at weekends Friday to Sunday morning during licence hours even if there is no regulated entertainment.

### **Structure borne noise**

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties

### **Sound limits**

The licensee shall ensure that no music played in the licensed premises is audible at or within the site boundary of any residential property.

All regulated entertainment amplified activity will utilise the in-house amplification system, the maximum output of which is controlled by the duty manager

The level of amplified regulated entertainment shall be controlled by means of limiting device set at a level which upon request may be agreed with the licensing authority

### **Outside Areas**

No music will be played in, or for the benefit of patrons in external areas of the premises

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly. The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

It will be forbidden that clients will drink outside on the frontage of the pub.

#### **Deliveries and collections.**

Deliveries and collections associated with the premises will be arranged between the hours 08:00 and 20:00 so as to minimise the disturbance caused to the neighbours

Empty bottles and non-degradable refuse will remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed

#### **Plant and machinery**

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise

#### **Dealing with complaints**

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

Regular liaison meetings will be held where specifically requested by residents to enable neighbours to raise concerns about any aspect of the licensed activities.

#### **Patrons entering/exiting premises.**

There will be no queuing outside the premises.

Where people queue to enter the premises a licensed door supervisor shall supervise and ensure the potential patrons behave in an acceptable manner

Signs should be displayed requesting patrons to respect the neighbours and behave in a courteous manner

#### **Door supervisors**

When the premises turn out, a licensed door supervisor shall supervise patrons and ensure they leave in a prompt and courteous manner, respecting the neighbours.

A licensed door supervisor will be positioned on the exit door to ensure, as far as reasonably practical, that patrons do not leave drinks.

A licensed door supervisor will patrol the curtilage of the premises to prevent patrons urinating in public areas in the vicinity of the premises.

#### **Prevention of nuisance from litter**

Adequate receptacles for use by patrons will be provided in the local vicinity. The positioning of the receptacles will be agreed with the licensing officer

**Prevention of Nuisance from Odour**

All ventilation and extraction systems shall be correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour.

**Prevention of nuisance from light**

Illuminated external signage shall be switched off when the premises is closed

Security lights will be positioned to minimise light intrusion to nearby residential premises

APPENDIX 4—COMMENTS OF  
INTERESTED PARTIES



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**From:** [REDACTED]  
**Sent:** 10 January 2012 17:50  
**To:** Licensing  
**Cc:** Enforcement Response  
**Subject:**

I would like to oppose the application of The Dutch House in N15 to extend their licensing hours on the grounds that I am already kept awake on fridays evenings when I need to sleep due to the excessively loud.music. I live several yards away from this pub but the high volume of the music ensures that I can't get to sleep untill it's switched off. The doors are certainly NOT kept closed thereby ensuring that the sound fills whole neighbourhood. I pity the poor residents who live above the pub. The thought that this could go on until early hours 6 days a week doesn't bear thinking about. Please don't advise me to 'call noise nuisance' as when I've called them on previous occasions they are busy on other calls. It's not acceptable that a public venue situated in a residential area should be able to operate in the way. Residents are entitled to peace and quiet.

Kind regards  
[REDACTED]

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